

Owner's Structure Audit

This audit is designed for service business owners who want to determine whether their business runs on structure or on them.

Section 1: Dependency

- If you disappeared for 7 days, what breaks first?
- Who makes operational decisions when you are unavailable?
- Can jobs be scheduled and completed without your direct input?
- Do employees know their responsibilities without asking you daily?

Section 2: Clarity

- Does every role have written expectations?
- Is performance measured against defined standards?
- Do employees know what a 'good job' looks like?
- Are responsibilities clearly divided, or do they overlap?

Section 3: Control

- Are there repeatable processes for daily operations?
 - Is revenue predictable month to month?
 - Are bottlenecks identified and tracked?
 - Does the business improve systematically, or only when you push it?
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Scoring: If you answered 'no' to more than 5 of these questions, your business likely runs on effort rather than structure.

Next Step: If you want help installing structure instead of carrying the business yourself, schedule a call.